



FOODSHARE HELPLINE VOLUNTEERS

Help Southwestern Wisconsin Families Get Food by Talking on Phone

Second Harvest Foodbank of Southern Wisconsin conducts FoodShare (food stamp) Outreach within our 16-county service area.

Primary services provided by Second Harvest Foodbank's FoodShare Outreach Program:

- One-on-one FoodShare Wisconsin application help at food pantries, job centers, WIC clinics, senior sites, libraries, hospitals — wherever our FoodShare Outreach Specialists find potentially eligible people who aren't currently receiving FoodShare benefits.
- A volunteer-staffed toll-free helpline – *that's where YOU come in!*

The Position...

Your help as a friendly, compassionate FoodShare Helpline volunteer is needed now to make a difference for low-income families and individuals who need to boost their food budgets and stretch their incomes to cover other necessities. Over the phone, screen callers for FoodShare Wisconsin eligibility, encourage them to apply, and refer them to sites for one-on-one application assistance. Volunteers also address general FoodShare questions.

Training...

Sound like a lot to learn? Don't worry! Training is provided and most of the information is right on your computer screen, just one click away. FoodShare Outreach staff help answer in-depth questions.

You Have...

A positive, professional attitude. Excellent listening skills. Warmth and respect for all individuals. Ability to maintain strict confidentiality. And you are age 18 or older.

Hours...

Flexible daytime, weekday hours are open now.

The Impact...

When you answer the FoodShare Helpline, you help struggling Wisconsin families keep food on their tables, our emergency food providers meet the increasing need for food, and the businesses and farmers in our local communities. Talk about making a difference!

Don't wait! Sign up today...

Tanya Payne, Volunteer Services Manager, at tanyap@shfbmadison.org or 608-216-7214.